



## **Coronavirus (COVID-19): Municipal employees working from home**

Municipality of Pontiac

December 11, 2020 – 11:00 a.m.

### **What you need to know:**

- Considering the latest government guidelines announced for the holiday season in the context of COVID-19 in the red zone, municipal employees not working in essential service operations will return to telework as of **Thursday, December 17, 2020 until Friday, January 8, 2021 inclusively;**
  
- **Maintained services:**
  - The town planning department;
  - Taxation and finance departments;
  - The fire department;
  - The collection of residual materials;
  - Snow removal operations;
  - Road works;
  - Activities at the wastewater treatment and drinking water filtration plants;
  - The two libraries (Luskville, Quyon).
  
- **Suspended services:**
  - Town Hall closed;
  - All activities in the three community centres are cancelled (Luskville, Quyon, Quyon Women's Institute) ;
  - Distribution of water testing bottles;
  - The Commissioner of Oaths;
  - The processing of access to information requests;

■ **Town Planning Departments:**

For requests related to the urban planning department, citizens are invited to communicate their request directly:

- By e-mail: [info@municipalitepontiac.ca](mailto:info@municipalitepontiac.ca);
- By telephone: 819 455-2401;
- By mail: 2024, route 148, Pontiac (Quebec) J0X 2G0.

■ **Taxation and Finance Department:**

For requests related to the Taxation and Finance Department, citizens are invited to make their tax payment and/or any other request directly :

- By Internet via a banking institution:
  - You must make sure to indicate the numbers 82030 followed by the letter F and your 10-digit identification number, for a total of 16 spaces, for your payment to reach us properly.
- By email: [info@municipalitepontiac.ca](mailto:info@municipalitepontiac.ca);
- By mail: 2024, route 148, Pontiac (Quebec) J0X 2G0;
- Citizens who are unable to pay their taxes in one of these ways are invited to contact us: 819 455-2401.

■ **Libraries:**

The Municipality is keeping its libraries open however, the schedule will be interrupted during the holiday season:

- Luskville (6:30 p.m. to 8:30 p.m.)
  - Wednesday, December 16 – Open
  - Wednesday, December 23 – **Closed**
  - Wednesday December 30 – **Closed**
  - Wednesday January 6, 2021 – **Closed**
- Quyon (6:00 p.m. to 8:30 p.m.)
  - Monday, December 14 and Wednesday, December 16 – Open
  - Monday, December 21 – Open
  - Wednesday, December 23 – **Closed**
  - Monday, December 28 and Wednesday December 30 – **Closed**
  - Monday, January 4, 2021 – **Closed**
  - Wednesday, January 6, 2021 - **Closed**

- Visitors arriving on the premises will be required to wear the face cover and follow the various government health measures that will be indicated.
- Book returns: at all times (24 hours a day, 7 days a week) exclusively in the book drop-off box.

■ **Emergency situation**

- In order to maximize the safety of people on the Municipality's roads, any emergency situation outside the municipal office hours must be reported to 911;
- Examples of emergencies for which to call 911:
  - o Tree fallen on a road;
  - o Dead deer on the road (obstructing vehicle traffic);
  - o Road damaged due to heavy rain, collapse, major erosion;
  - o Icy road.
- To report any serious situation that requires police intervention :
  - o 819 459-9911 or 1 888 459-9911
- To report any minor problems related to public works such as potholes, blocked sewers, etc. :
  - o 819 455-2401;
  - o [info@municipalitepontiac.ca](mailto:info@municipalitepontiac.ca);

**To find out more information:**

- If you are worried about the COVID-19: 1 877 644-4545;
- Governmental guidelines :
  - Quebec government (French): <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>
  - Quebec government (English): <https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/>
  - Health Canada (French) : <https://www.canada.ca/fr/sante-publique/services/maladies/maladie-coronavirus-covid-19.html>
  - Health Canada (English) : <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>
- Municipality of Pontiac's Website: [www.municipalitepontiac.com](http://www.municipalitepontiac.com)
- Municipality of Pontiac's Facebook account: [www.facebook.com/pontiacmun](https://www.facebook.com/pontiacmun)