

	<p>Coronavirus (COVID-19): Maintaining of telework for municipal employees</p>
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Coronavirus (COVID-19): Maintaining of telework for municipal employees

Municipality of Pontiac

April 1st, 2021 – 3:30 p.m.

What you need to know:

- Following the latest government directives regarding the current pandemic situation, City Hall must remain closed to the public. However, the employees of the Municipality who are not working within the framework of essential service operations continue to offer you their services to the best of their ability:

- **Maintained services:**
 - The town planning department;
 - Taxation and finance departments;
 - The fire department;
 - The collection of residual materials;
 - Snow removal operations;
 - Road works;
 - Activities at the wastewater treatment and drinking water filtration plants;
 - The Commissioner for Oaths;
 - The processing of access to information requests (**partially**).

- **Suspended services:**
 - Town Hall closed;
 - Both libraries (Luskville, Quyon) with the exception of the loan counter and students;
 - All activities in the three community centres are cancelled (Luskville, Quyon, Quyon Women's Institute);
 - Distribution of bottles for testing water;

■ **Town Planning Departments:**

For requests related to the urban planning department, citizens are invited to communicate their request directly:

- By email: info@municipalitepontiac.ca;
- By telephone: 819 455-2401;
- By mail: 2024, route 148, Pontiac (Quebec) J0X 2G0.

■ **Payment of taxes, permits or other:**

Citizens are asked to make their payment for taxes, permits and/or any other payment as follows:

- By Internet via a banking institution:
 - Payment of taxes:
 - You must ensure that you enter the numbers 82030 followed by the letter F and your 10-digit identification number, for a total of 16 spaces in order for your payment to reach us properly.
 - Payment for permits:
 - You must ensure that you enter the numbers 82030 followed by the letter F and your 10-digit identification number, for a total of 16 spaces in order for your payment to reach us properly.
 - You must then send an email to normandin.valerie@municipalitepontiac.ca and include the following information:
 - Your name and address
 - The date of your payment by Internet
 - Your permit number
- By cheque: citizens can deposit or send their cheque in the box located at the entrance of the Town Hall located at 2024, route 148, Pontiac (Quebec) J0X 2G0.
- If you are unable to make your payment using either of these methods, please contact us so that we can make the necessary arrangements: 819-455-2401.

■ **Libraries:**

The Municipality maintains its library services only for the contactless loan counter except for students:

- Therefore, citizens cannot circulate in the libraries, use the computers or select documents from the shelves;

- Citizens are invited to use the drop-off boxes to return documents;
- Interlibrary loan service is still available;
- Citizens are invited to reserve their documents with the library team and pick them up by appointment.

Luskville

- By phone: 819-455-2370
- By email: admluskville@crsbpo.qc.ca
- Opening hours: Wednesday from 6:00 p.m. to 7:30 p.m.

Quyón

- By phone: 819-458-1227
- By email: biblioquyon@gmail.com
- Opening hours: Monday to Friday between 8:30 a.m. and 3:00 p.m.

Students!

- The latest government guidelines allow us to offer an additional service at the Quyón library to students.
- By reservation only, the students will have access to study spaces as well as computer stations.
- Reservations must be made in advance by email only according to the following schedule:
 - Between 8:30 a.m. and 3:00 p.m., Monday to Friday
 - Email: biblioquyon@gmail.com

■ **Emergency situation**

- In order to maximize the safety of people on the Municipality's roads, any emergency situation outside the municipal office hours must be reported to 911;
- Examples of emergencies for which to call 911:
 - Tree fallen on a road;
 - Dead deer on the road (obstructing vehicle traffic);
 - Road damaged due to heavy rain, collapse, major erosion;
 - Icy road.
- To report any serious situation that requires police intervention:

- o 819 459-9911 or 1 888 459-9911
- To report any minor problems related to public works such as potholes, blocked sewers, etc.:
 - o 819 455-2401;
 - o info@municipalitepontiac.ca;

To find out more information:

- If you are worried about the COVID-19: 1 877 644-4545;
- Governmental guidelines :
 - Quebec government (French): <https://www.quebec.ca/sante/problemes-de-sante/a-z/coronavirus-2019/>
 - Quebec government (English): <https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/>
 - Health Canada (French): <https://www.canada.ca/fr/sante-publique/services/maladies/maladie-coronavirus-covid-19.html>
 - Health Canada (English): <https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>
- Municipality of Pontiac's Website: www.municipalitepontiac.com
- Municipality of Pontiac's Facebook account: www.facebook.com/pontiacmun